



MARK OF **EXCELLENCE**

Leading with courage, confidence and a hunger to win.

Execute with excellence

Doing the right business the right way whilst delivering and partnering for growth

This award category is for people and teams doing the basics brilliantly through:

- ✓ Being driven to achieve a desired outcome through purposeful and diligent application of resources.
- ✓ Promoting an environment of proactivity, responsiveness and reliability enabling faster and better-quality service, solutions and experience to our clients.
- ✓ Modernising our business through simplification of systems, processes and tools, and successful application of data and insights.
- ✓ Bringing focus and urgency to our processes to continuously enhance the client and employee experience.
- ✓ Delivering exceptional results through agility and precision and a true commitment for continuous improvement.
- ✓ Committed to doing what's right, not what's easy, by focusing on what matters most.